



# PROMISE CENTER NEWS

## July 2012



A COLLABORATION BETWEEN VA HOSPICE AND PALLIATIVE CARE (HPC) AND THE CENTER FOR HEALTH EQUITY RESEARCH AND PROMOTION (CHERP)

Go to  
<http://www.cherp.research.va.gov/PROMISE.asp>  
for:

- \* Success stories from the PROMISE team
- \* Archived PROMISE Center newsletters
- \* Meet the PROMISE staff
- \* Go to the FAQ section of the PROMISE website

Please contact  
[dawn.smith2@va.gov](mailto:dawn.smith2@va.gov)  
to schedule a hot seat call or for additional data breakouts.

## Data are the Paint - Information is the Picture!

What can we learn from our comprehensive BFS data reports from PROMISE, and how can we use this information to paint a picture of what our bereaved families define as excellent end of life care? Mary Zuccaro, MSN, ACHPN, Palliative Care Program Manager in VISN 21, is inquiring into this issue and working on new ways to present important survey results so staff and leadership can understand what the data represents.

[Read the full story.](#)

## New BFS Project Listen Session Series Being Planned

The Implementation Center is planning a series of five BFS Project Listening Sessions for recipients of the recently awarded BFS and ICARE Serious Illness RFPs and all others wishing to participate. The purpose of the series is to provide a forum for participants to describe their BFS projects, share their successes and challenges, and exchange ideas. Each of the BFS Project Listening Sessions will feature one of the top five BFS "Strive for 65" interventions as listed in the table below. Dates for the BFS Project Listening Sessions will be announced in the near future. [More information from Implementation Center is here.](#)

## Update on Mail Surveys and VSSC data display

VISNs 4, 5, 6, 7, 8, 15, & 18 will transition to all mail surveys in Q4FY12. BFS data on the VHA Support Service Center (VSSC) website is Quarterly Cumulative: The data displayed is the aggregation of that quarter and all the prior quarters of that year. The data is not averaged in the Year-to-Date field. The YTD field displays the most current cumulative data.

## CELC SharePoint Designed for You

The National Implementation Center SharePoint site features a wealth of information about VA end of life care.

<https://vaww.visn3.portal.va.gov/sites/NationalImplementationCenter>



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