



PROMISE CENTER NEWS

January February 2012



A COLLABORATION BETWEEN VA HOSPICE AND PALLIATIVE CARE (HPC) AND THE CENTER FOR HEALTH EQUITY RESEARCH AND PROMOTION (CHERP)

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Click [here](#) to read more success stories from the PROMISE team

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January Success Story

Structures to support reduction of pain for hospice patients

The nursing staff in the hospice unit within the Community Living Center at the VAMC Salem are collaborating to reduce pain for patients in the first days following admission. In June 2010, Dottie Rizzo, MSN, began training nursing staff – nurse assistants, LPNs, and RNs – to use tools to assess and track how patients describe their pain levels. For more information on this project, please read this month's [Success Story](#).

From the CELC Implementation Center

The Implementation Center has resumed our quarterly calls with the VISN Program Managers and Clinical Champions in January, 2012. We also have Special Interest Groups you may find useful. You can learn more about these groups, along with other updates from the [Implementation Center](#)

From the CELC PROMISE Center

Please schedule a “hot seat” call with [Dawn Smith](#) to discuss the contents of the Q4FY2011 reports and make sure to have your monthly death data posted by the 10th of each month. More updates are available from [the PROMISE Center](#) on-line.

From the CELC QuIRC

QuIRC is in the final stages of developing the “Strive for 65” Implementation Package for Palliative Care Program Managers and Clinical Champions as well as all staff caring for seriously-ill Veterans. This package assists in guiding your efforts to achieve a 65% national average rating of “excellent” from the families of Veterans dying in VA facilities. The “Strive for 65” Implementation Package and any updates will be posted on the [Implementation Center's SharePoint Site](#). Your feedback on the package is appreciated and will be requested during our Program Manager and Clinical Champions conference calls.



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