



PROMISE CENTER NEWS

May 2010

A COLLABORATION BETWEEN VA HOSPICE AND PALLIATIVE CARE (HPC) AND THE CENTER FOR HEALTH EQUITY RESEARCH AND PROMOTION (CHERP)

GO TO THE PROMISE WEB-SITE

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Click [here](#) for archived PROMISE Center newsletters

Click [here](#) to go to the FAQ section of the PROMISE website

Click [here](#) to meet the PROMISE staff

May Success Story

High Emotional Support Scores After the Death of the Veteran

The Erie, Pennsylvania VAMC has one of the highest scores on the Bereaved Family Survey item that measures families' perceptions of the emotional support they received after the veteran's death. Click [here](#) to read about how they do it.

From the CELC Implementation Center

The Implementation Center would like to invite all interested staff to participate in our six newly formed Special Interest Groups. ([more](#))

From the CELC PROMISE Center

The Overall question of the Bereaved Family Survey has been proposed as a performance measure for FY2011.

All VISNs should have received their VISN and individual facilities scores for Q1FY2010.

More news from the CELC PROMISE Center [here](#).

From the CELC QuIRC

Read updates on recent Quality Improvement Resource Center efforts [here](#).

More Exciting News!

The VA Medical Center in Albany, NY has had success in keeping family contact information up to date in order to improve response rates. Read more about their efforts [here](#).



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