



# PROMISE CENTER NEWS

## June 2010

A COLLABORATION BETWEEN VA HOSPICE AND PALLIATIVE CARE (HPC) AND THE CENTER FOR HEALTH EQUITY RESEARCH AND PROMOTION (CHERP)

### GO TO THE PROMISE WEB-SITE

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Click [here](#) for archived PROMISE Center newsletters

Click [here](#) to go to the FAQ section of the PROMISE website

Click [here](#) to meet the PROMISE staff

### June Success Story

#### *High Scores on the Global Item*

The Prescott, Arizona VAMC has one of the highest scores on the global item (percent of families who say the Veteran received “excellent” care) and a very high proportion of deaths (90%) in a hospice unit.

How they did it: Palliative care leaders at Prescott point to 4 strategies that have led to high rates of hospice unit utilization and high rates of satisfaction. ([more](#))

### From the CELC Implementation Center

The once a month conference calls have started for the Implementation Center’s newly formed Special Interest Groups. All interested staff are invited to participate in any of our six groups. ([more](#))

### From the CELC PROMISE Center

The Q2FY2010 Reports will be released on June 30th.

VISNs will receive interim reports on the Bereaved Family Survey’s Global Item on a monthly basis.

More news from the CELC PROMISE Center [here](#).

### From the CELC QuIRC

Meet Dr. Kelly Chong, the Quality Improvement Resource Center’s new Associate Director, and read about the QuIRC’s Workload Project, National Clinical Template Project, Palliative Care-Oncology and Palliative Care-ICU Integration Projects [here](#).



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