



PROMISE CENTER NEWS

January 2011



A COLLABORATION BETWEEN VA HOSPICE AND PALLIATIVE CARE (HPC) AND THE CENTER FOR HEALTH EQUITY RESEARCH AND PROMOTION (CHERP)

IN THIS ISSUE

- *Success at the Black Hills, SD VAMC!*
- *Weekly Updates and a new E-mail group from the Implementation Center*
- *Report Information from the PROMISE Center*
- *Developing Reports with the QuIRC*

Click [here](#) for archived PROMISE Center newsletters

Click [here](#) to go to the FAQ section of the PROMISE website

Click [here](#) to meet the PROMISE staff

January Success Story

Success in Pain Management at the Black Hills VAMC!

The Black Hills, SD VAMC in VISN 23 has consistently been one of the highest performing facilities on the Bereaved Family Survey pain item. To read about how they do this, click [here](#).

From the CELC Implementation Center

Sign up for weekly updates in the "What's New!" section on the National CELC Implementation Center SharePoint!

A new e-mail group entitled *Palliative Care Pharmacists* has been created to share information unique to pain management and pharmacological issues!

For more news from the Implementation Center, click [here](#).

From the CELC PROMISE Center

Q4FY10 PROMISE reports were released on Dec. 30, 2010. We encourage all VISNs to schedule a "hot seat" call to discuss the Bereaved Family Survey results in greater detail.

The PROMISE Center is moving to a new report format for Q1FY11. The new format will be easily navigable and can be used for presentations.

For more news from the PROMISE Center, click [here](#).

From the CELC QuIRC

The QuIRC is helping users develop reports that can assist programs in gathering information about veterans under their care, and characterize how programs are meeting veteran needs to inform local clinical improvement efforts and leadership.

For more information from the QuIRC, click [here](#).



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