



# PROMISE CENTER NEWS

## December 2010



A COLLABORATION BETWEEN VA HOSPICE AND PALLIATIVE CARE (HPC) AND THE CENTER FOR HEALTH EQUITY RESEARCH AND PROMOTION (CHERP)

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Click [here](#) for archived PROMISE Center newsletters

Click [here](#) to go to the FAQ section of the PROMISE website

Click [here](#) to meet the PROMISE staff

### December Success Story

#### *High Scores on the PROVIDE Item at the Dayton VAMC!*

The Dayton, OH VAMC in VISN 10 has consistently scored well on the PROVIDE Item in the Bereaved Family Survey. To read about how they did this, click [here](#).

### From the CELC Implementation Center

The VA-PCLC Refresher courses, *Moving from Good to Great*, will continue through FY2011!

VA facility teams interested in enhancing their Bereavement programs have the opportunity for individual "Next Steps" conference calls!

Log on to the National CELC Implementation Center SharePoint to see our new section: "Weekly Updates-What's New!"

For more news from the Implementation Center, click [here](#).

### From the CELC PROMISE Center

The PROMISE Center is taking a temporary hiatus from conducting interviews during the holidays.

If your facility is implementing a quality improvement initiative to improve care at end of life, don't forget to register the project with us to receive additional support

For more news from the PROMISE Center, click [here](#).

### From the CELC QuIRC

We now provide training to clinical teams in how to document workload effectively. The training session focuses on 4 critical elements of workload capture.

To set up a training session, or for more information from the QuIRC, click [here](#).



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