



PROMISE CENTER NEWS

October 2011



A COLLABORATION BETWEEN VA HOSPICE AND PALLIATIVE CARE (HPC) AND THE CENTER FOR HEALTH EQUITY RESEARCH AND PROMOTION (CHERP)

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Click [here](#) to read more success stories from the PROMISE team

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Click [here](#) to meet the PROMISE staff

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October Success Story

Alerting Families of Impending Death

The efforts of the Coatesville VA's Hospice and Palliative Care Unit have resulted in 97% of family members indicating that the staff alerted them to the Veteran's impending death. In this month's [Success Story](#), you can learn about Coatesville's approach to this difficult task.

From the CELC Implementation Center

If your facility is striving to improve the quality of spiritual and bereavement support, please consider joining the conference calls devoted to improving the care delivered in these areas. Please click [here](#) to learn when these groups meet.

From the CELC PROMISE Center

Please schedule a "hot seat" call with [Dawn Smith](#) to discuss the contents of the Q3FY2011 reports and make sure to have your monthly death data posted by the 10th of each month.

From the CELC QuIRC

The QuIRC recently completed a series of trainings on the critical elements of workload capture and the use of the Palliative Care Workload Module. To learn about ways to audit workload capture, please review the FAQ on the center's SharePoint.

The QuIRC is happy to offer one-to-one or group trainings to address questions on workload documentation. To learn how to schedule a training with the center, please click [here](#).

QuIRC Hotline (310) 478-3711, ext 48518
Monday-Friday, 8:00AM-4:30PM (PST)

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