



PROMISE CENTER NEWS

July 2011



A COLLABORATION BETWEEN VA HOSPICE AND PALLIATIVE CARE (HPC) AND THE CENTER FOR HEALTH EQUITY RESEARCH AND PROMOTION (CHERP)

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Click [here](#) to read more success stories from the PROMISE team

Click [here](#) for archived PROMISE Center newsletters

Click [here](#) to meet the PROMISE staff

Click [here](#) to go to the FAQ section of the PROMISE website

July Success Story

Using BFS Results to Improve Chaplain Services

The VA Western NY Healthcare System used the PROMISE Reports to support improvements in chaplain services. You can learn how they used the data by [clicking here](#).

From the CELC Implementation Center

Congratulations to VISNs, 5, 12, 17 and 21 for completing their 18-month anniversary of VA-PCLC mentoring. [Click here](#) to learn about updates to the Special Interest Group for Veterans with Chronic Mental Illness and Spiritual and Bereavement QI conference calls.

From the CELC PROMISE Center

Please schedule a “hot seat” call to discuss the Q2FY2011 PROMISE Report. Please let us know if you are starting a QI initiative so that we can support you and track you progress. For more updates from the PROMISE Center, [click here](#).

From the CELC QuIRC

See the [lessons](#) that VISNs have learned in workload capture!

QuIRC is undergoing some staffing changes. Tayla Asch will be the new Program Specialist and Michael Nguyen, MPH will be the new QI Oversight Manager.

QuIRC Hotline (310) 478-3711, ext 48518
Monday-Friday, 8:00AM-4:30PM (PST)

QuIRC Contacts

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